

## Quality Management Policy

## Our Approach and Commitment to Quality.

Our Company's Core Values define our approach to Quality Management and Continuing Improvements. This approach to Customer Service & Excellence is understood and embraced by our professional and back office staff, skilled workforce and tradesmen.

We put our Clients first and build our unique reputation by working together with clients and design teams to deliver the highest standards of construction and client focused services.

Our staff and employees at all levels are empowered to drive change and improvements within our business. This commitment is actively encouraged by the Directors. By meeting regularly with all departments and aspects of our business we adopt quality and seek improvement in all our strategic and operational thinking. Feedback, Interaction, Expression of Ideas and positive Communication is at the heart of our Quality Management Meetings, Target setting, Systems of Work and ongoing Improvements.

• Onna Engineering Inc have achieved ISO 9001, ISO 14001 and ISO 45001.

Onna Engineering Inc., will continue to:

- Improve on Consistently High Quality Service to our Clients
- Deliver Successful Construction Projects on Time and within Budget
- Reduce and Minimise Waste in all our Business Activity
- Be a Fair Employer where Training & Development is Supported
- Implement Positive Changes to our Documented Work Practices
- Combine Clear Thinking and a Common Sense Approach to Problem Resolution
- Take Personal Responsibility for Quality of Work at all levels within the Company

Onna Engineering Inc.

Last review date: January 2021